



NowForce **USE CASE** **AIRPORTS**



INTELLICENE
UNIFYING SECURITY, ENABLING ACTION

Intellicene Airport Solutions: Security, Safety and Efficiency

Today's airports are operational 24 hours a day, 7 days a week and face a variety of risks. Officials within these environments must contend with daily challenges to protect a large facility from both internal and external threats, as well as ascertain situational awareness, mobilize an effective response and ensure business continuity.

Security teams rely on a multitude of solutions and systems to ensure comprehensive protection of the enterprise. The rising influx of information from these systems, such as video surveillance, access control, alarm notifications, guard response and more, can be overwhelming, and as a result, potentially ineffective. In many cases, siloed, manual processes are employed across these domains, leading to an inefficient and inadequate response.

Project Details



region

**NORTH
AMERICA**



airline
passengers

55M+
ANNUALLY



airport
facility

11,000+
ACRES



airport
freight

500,000+
METRIC TONS



The User



One of the largest and busiest international airports in the United States.

This United States airport is one of the busiest international airports in the world. It serves more than 55 million passengers and moves approximately 500,000 metric tons of air freight annually. With more than 11,000 acres to secure, airport officials must be vigilant to protect traveler and staff safety and be on alert for threats such as potential terrorist attacks, workplace violence and cyberattacks.

The airport's incident management and response efforts were unreliable and uneven. Officials needed a better way to gain accurate situational awareness, deploy resources and secure a multitude of diverse spaces within the dynamic environment, such as security checkpoint lines, baggage drop-off areas, retailers, restaurants, aircrafts, jetways, terminals and more.

The Challenge



A lack of cohesive and accurate incident management and response across the enterprise.

In any complex, mission-critical facility such as an airport, many incidents arise that call for immediate communication with operations staff and security personnel. This airport was no exception. From minor events such as an ill or disruptive passenger to unexpected circumstances, such as a plane door failing to open on a jetway, to urgent threats, such as a malicious breach or unauthorized access of a restricted area, all required a cohesive, informed response.

The airport security team needed a user-friendly and reliable solution. Notably, they needed a solution that was independent of any technology tied to servers, because whenever an associated server went down, so did communications. Officials needed to be able to quickly and efficiently communicate needs and information in order to dispatch the appropriate resources for each unique situation. They needed an accessible and easy way to document and log incidents both for compliance and investigation.

The Solution



A sophisticated, computer-aided dispatch and response technology synced with central command across the enterprise.

Intellicene Nowforce, Intellicene's advanced dispatch and response solution, fuses critical data to provide immediately provides comprehensive situational awareness. The system allows dispatchers, responders and 3rd party resources to share insights in real time for better understanding and faster response to potential threats and active incidents.

Utilizing live and historical event data, coupled with GIS maps, responder positions, reporter inputs, and other external source information, security teams can dispatch the closest, best equipped and most appropriate personnel. Data is continuously collected, processed, and analyzed, providing security teams with the critical information they need to tackle the most complex situations. Users can document and manage incidents directly on a dedicated dashboard.

The Outcome

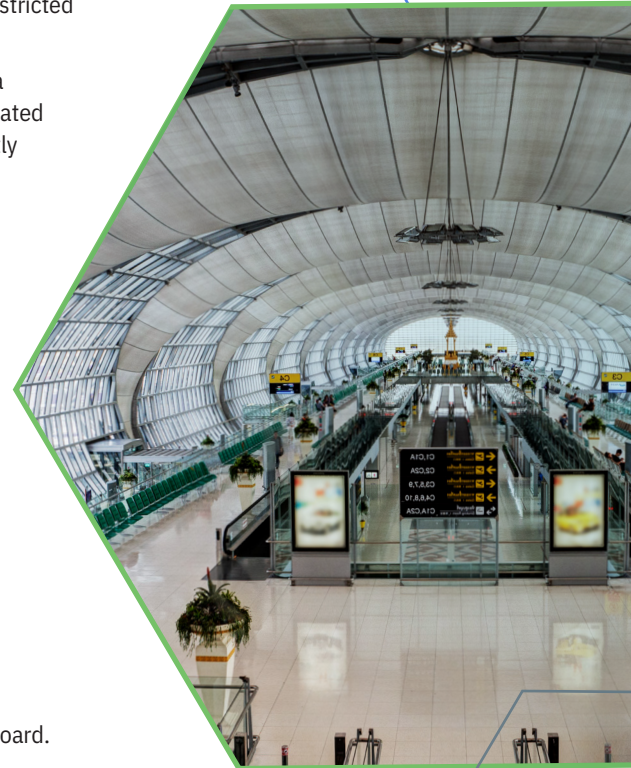


Optimized and unified situational awareness, incident management and response.

By no longer relying on radio communications and systems that would fail when servers went down, airport security can now efficiently and effectively respond to incidents in real time. The convenient, reliable and intuitive mobile app allowed users to send and access rich data such as video, photos, and specific documentation for each situation. The command center can communicate with select personnel and share relevant data, minimizing information overload across the organization.

With Intellicene Nowforce, the airport security team can easily identify and address risks in a timely fashion, resolve incidents and improve business continuity while protecting people, property and assets. The Intellicene Nowforce solution can connect into existing systems, including CAD, CRM, C4I and RMS systems.

Intellicene Nowforce is easy to use, and the virtual training option helps increase adoption rates and improve retention and productivity. Most installations can have the solution implemented and the team fully operational in as little as three days.



The Intellicene Advantage

Create a direct lifeline to your control center across the enterprise with interactive, collaborative communications and rapid, accurate response to every situation.

Airport environments function like a city within a city, featuring a landscape with a variety of assets and facilities, a wide range of stakeholders, and numerous personnel, passengers and freight. Incidents and threats can arise with little to no warning, and immediate and appropriate action is imperative to ensure safety. Intellicene's sophisticated, intelligent technologies enable airport security officials to prioritize passenger and employee safety and help improve the overall traveler experience.

The Intellicene portfolio is built on an open architecture that integrates easily with existing systems and software. Clients can optimize existing tools while improving performance and streamlining security operations. Our solutions combine video management, situational awareness, facial recognition, emergency response and incident management to provide actionable intelligence to keep an airport environment safe, secure and operational.

Learn how Intellicene can help maximize your security operation.

Contact us by email at insidesales@intellicene.com or call +1 866-747-6246.

Schedule an Online Demo Today

Intellicene.com • insidesales@Intellicene.com • +1 888-747-6246



About Intellicene

Intellicene is a global leader in security analytics software that empowers governments and enterprises. Our open software fuses, analyzes and visualizes disparate data sets at scale to help security organizations find the needles in the haystacks. Over 1,000 government and enterprise customers in more than 100 countries rely on Intellicene's solutions to accelerate security investigations and connect the dots to successfully identify, neutralize, and prevent threats to national security, business continuity and cyber security.

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