

# SYMPHIA CONTROL

Understand



INTELLICENE  
SECURITY. EVOLVED.



*Combining multiple systems and information from numerous sources.*

## A Centralized Resource, In Real Time

**Symphia™ Control brings multiple systems together and combines information from numerous sources. This provides real-time, relevant, and accurate assessments in order to facilitate decision making, enhance safety, and increase situation management's operational efficiency across your organization.**

With Symphia Control, security operators can view information from different sources, sensors, and systems on a single, centralized interface.

### Develop Security Visibility Through a Common Operating Picture

As a centralized resource, Symphia Control helps maximize analysis, response, investigation, evidence gathering, incident reconstruction and debriefing. Reports and dashboards enable better planning and coordination across agencies with accurate operational metrics. The open platform and centralized system can embed standard operating procedures based on each enterprise's specific policies and regulations. And, to help ensure efficiency, the solution is intuitive, and facilitates multi-tasking and multi-user/agency collaboration.

### Increase Operational Efficiency Through a Common Optimized Security Operation

Symphia Control helps to increase operational efficiency, which can be measured in handling more incidents and investigations per operator and incidents that are prevented. Generally, return on investment (ROI) can be realized in lower incident handling time, response time, dispatch time and fewer false alarms. By leveraging Symphia Control, with instant field communication, status updates, and operator collaboration, responses can be expedited and investigations can be simplified.

### Scalable and Extensible Security Platform

Symphia Control is agile and accommodating to an enterprise's changing needs. The unified platform can expand as needed, and operators can continue to have the ability to collaborate and optimize workflows among all stakeholders. Additional integrations can deliver strategic extension of overall system capabilities.



## The Power of Intelligence

Symphia Control can expand with your organization, helping you collaborate and optimize scale, operations and workflow among all stakeholders.



User Management



Integration Framework



Operational Rule Engine



Device Relations Management



GIS Services



Enterprise Health Check



Data Retention



Audit Trails

## With Symphia Control, You Can Focus On Your Operations, Not The Integrations

### A Unified Solution Connecting Disparate Systems – and People

Multiple devices and solutions can be integrated by leveraging Symphia Control, including mobile phones used by responders or by everyday citizens, GPS tracking, CAD, mass notification, license/number plate recognition, face recognition, weather, radar, identity, access control, panic alarms, intrusion detection, fire, video management and video analytics. Symphia Control Includes a powerful video workspace which provides best in class video management capabilities, allowing complete utilization of any connected VMS, and providing a market leading holistic video-centric command and control. The platform can enable integration not only with Intellicene's extensively used video management system, Symphia VMS but also with third-party video management systems and network video recorders. The solution can further incorporate information from various external databases and legacy systems, which often contain relevant data to complete the security picture. Symphia Control uses a GIS-based engine to correlate sensors, maps and events together to provide operators with a unified and easy-to-use interface for all phases of situation management.



**Fuse Systems and Sensors for a Comprehensive View**

Symphia Control can provide a comprehensive view of information from multiple devices and solutions.



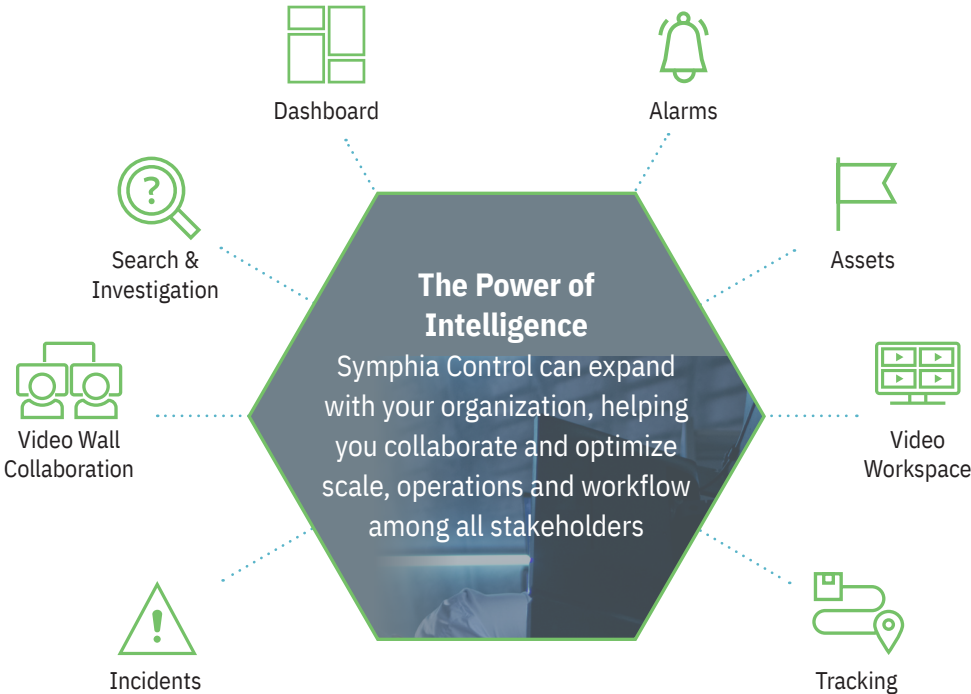
**Future-Proof Scalable Solution**

**Lower cost of security infrastructure**

By integrating with existing infrastructure, organizations can minimize the need to replace legacy systems, and scale to future application and system needs.

**Establishing the platform for the next generation of situation management solutions**

Additional data sources can be integrated and additional modules, applications and solutions can be added to advance security intelligence.



## Experience the Age of Intelligence

Symphia Control helps make situation management predictive, real-time, efficient and compliant. The system combines and leverages the following functionalities:

### Real-time situational awareness



Symphia Control incorporates information on incidents, people, and assets from sensors and video, helping to provide users with actionable, real-time insight. Using the map display, users can identify where an event has taken place as well as monitor the other sensors and cameras within the affected area. Armed with this detail, operators can quickly access live or recorded information from other sensors in the area for verification and response.

### Efficient response and notification



Symphia NowForce is a web-based dispatching platform providing automatic or manual dispatching and communications with field forces. Symphia Control and Symphia NowForce are tightly integrated to enable cross-platform incident handling, keeping the systems collaborating with automatic or operator-driven scenarios to drive awareness and response across users, sites, and customers. This incident collaboration syncs two mission critical systems within the SOC, simplifying data input, better centralizing resources and having one repository of incidents for investigations and audit purposes. This combination ensures comprehensive incident management in the SOC and the field.

### Situation management and compliance



An incident dashboard can provide a GIS based view of incidents, case notes and attachments from multiple operators, data from various sensors and devices, and step-by-step instructions by operator type. Reports and audit trail information can ensure compliance and aid in analyzing incidents and trends after the fact.

### Preventive intelligence



Data that is derived from internal and external threat intelligence efforts play a significant role in mitigating threats. Symphia Control enables the organization to make sense of the collected data by surfacing it and making it actionable.



### Incident reconstruction and debriefing

Built with an advanced digital multimedia recording application, the solution can capture voice/audio, video, incident logbooks, screen data, telematics and related data, delivering enhanced situational awareness, optimized situation management and compliance.

### Meeting organization operational goals



Symphia Control dashboards can provide metrics such as incident response times, number of active alarms, unresolved incidents age, incidents per type, and active incidents or active alarms by severity. This reflects to the organization the status of the operational performance goals and KPIs.

### Data-driven operational insights



Symphia Insight™ provides a data visualization framework, enabling organization to present historical data from Symphia Control into a live dashboard on any data visualization platform the organization uses.

The visual representation of the data creates value to the organization. It makes it possible to draw conclusions about the utilization of teams, the capacity and distribution of events, and exposes potential and existing risks and problems. By obtaining meaningful interpretation of data, organizations can transform their Security Operations Center (SOC) into an Intelligent Security Operations Center (ISOC).

## COMPLEX TASKS BECOME EASY

### Optimized operator efficiency

Operators can view the location of fixed and mobile sensors and targets of interest. They can identify incidents before they impact business operation by leveraging maps, security, traffic, government and commercial sensors and data sources.

### Ensure training and compliance

Security procedures can be predefined to comply with an organization's standard operating procedures. Time spent handling tasks can be streamlined, and metrics and dashboards aid efficient operation.

# Take Control of Situations With Instant Actions

Symphia Control collects, interprets and contextualizes massive amounts of data from multiple systems and inputs to deliver comprehensive situational awareness. Leveraging sophisticated analytics, Symphia's situation management solution generates actionable intelligence that enables operators to make immediate situation management decisions with up-to-the-minute information. Predict, prepare and prevent potential threats and mitigate active incidents – all from a single, centralized interface. Increase operational efficiency by automating systems and processes, improve response times, ensure compliance and simplify forensic investigations and reporting requirements.



**Schedule an Online Demo Today**

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#### About Intellicene

Intellicene is a global leader in security analytics software that empowers governments and enterprises. Our open software fuses, analyzes and visualizes disparate data sets at scale to help security organizations find the needles in the haystacks. Over 1,000 government and enterprise customers in more than 100 countries rely on Intellicene's solutions to accelerate security investigations and connect the dots to successfully identify, neutralize, and prevent threats to national security, business continuity and cyber security.

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