# SYMPHIA NOWFORCE

Engage





## A Centralized Resource, In Real Time

Intellicene's advanced dispatch and response technology fuses critical data and immediately provides comprehensive situational awareness. The system allows dispatchers, responders and third-party resources to share insights in real time for better understanding and faster response to potential threats and active incidents. Utilizing live and historical event data, coupled with GIS maps, responder positions, reporter inputs, and other external source information, security teams can dispatch the closest, best equipped and most appropriate personnel.

Symphia™ NowForce easily connects into existing systems, including CAD, CRM, C4I and RMS systems. Also, through the

built-in API engine, the system can interface with a wide variety of systems including location feeds, web services, email, SMS, and more massive scale.

#### **Every Second Counts**

Incidents and threats can happen with little to no warning. Whether it's an emergency, accident, natural disaster, fire, crime in progress, riot or any number of events, an accurate and immediate response is critical. Precious time is lost when information is inaccurate, missed or incomplete. The right dispatch and response technology can mean the difference between life and death.

# **Ensuring Operational Integrity and Continuity**

Symphia NowForce is a secure cloud-based platform that is designed to connect various parties to ensure rapid communication and enhance situational awareness for better decisions and more positive outcomes. During a disruptive event, this powerful application can help organizations remain connected no matter the location. By leveraging smart devices, as well as wireless and mobile networks, Symphia NowForce enables organizations to adapt to any situation.

Through a flexible, scalable and cohesive platform, Symphia NowForce provides a method for vital information sharing, centralized communication and response coordination.

#### **DISPATCH FEATURES**

Optimize situational awareness, minimize incident response times and integrate robust communications methods.

- Incorporate live video streaming, images or data sharing from personnel or bystanders on the scene
- Deploy the optimal personnel or resources based on proximity, availability, equipment and experience
- Optimize two-way communications, with text and PTT (Push-to-Talk) between responders and the command center



- · Create geo-fences that alert automatically when breached
- Monitor the location, status and activities of personnel and resources in real-time
- Share relevant data with select personnel and minimize information overload across the organization
- Log events and responder movements in an incident management module in the CAD
- Locate and alert off-duty personnel in times of crisis



#### **Reporting Features**

Create a direct lifeline to your control center to ensure the safety and security of your assigned population.

- Dispatch relevant personnel or authorities quickly and accurately
- Monitor the whereabouts personnel and assets in the field
- Share images, live video streaming and critical data with security and safety personnel
- Transmit distress signals in regular or silent mode
- Connect immediately with emergency services with an SOS button
- · Pinpoint the exact coordinates of a caller in distress
- Receive instant alerts of any security or safety situations or threats in your area
- Anonymously alert authorities and report crimes, potential threats, and medical emergencies





#### **Response Features**

Enable rapid and accurate response with full situational awareness and interactive communications.

- Monitor and manage active incidents from anywhere
- View the live positioning of all personnel responding to the incident
- Dispatch the nearest, best-qualified, available responder or resources to an incident
- Share live video, images and other vital information with your dispatch center and other responders
- Receive critical information about the incident before you arrive on-scene
- Indicate ability to respond to notifications and alerts with one press of a button
- Get live traffic information to navigate your fastest route to the incident
- Enable off-duty personnel to remain available for emergencies while maintaining privacy

# Depend On Intellicene

Clients worldwide depend on Intellicene's award-winning solutions to protect what matters most.

- Enterprises
- Campuses
- Hospitals
- Corporate Headquarters
- · Critical Infrastructure
- Federal and State Agencies
- Law Enforcement

- · Fire and EMS Departments
- Airports
- Sea Ports
- Train Stations
- · Transportation Infrastructure
- Public Buildings



### **Schedule an Online Demo Today**

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#### **About Intellicen**

Intellicene is a global leader in security analytics software that empowers governments and enterprises. Our open software fuses, analyzes and visualizes disparate data sets at scale to help security organizations find the needles in the haystacks. Over 1,000 government and enterprise customers in more than 100 countries rely on Intellicene's solutions to accelerate security investigations and connect the dots to successfully identify, neutralize, and prevent threats to national security, business continuity and cyber security.

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