



# SYMPHIA USE CASE AIRPORTS



INTELLICENE  
SECURITY. EVOLVED.

## Symphia Airport Solutions: Security, Safety and Efficiency

As threats to airports increase in sophistication and complexity, so does the need for a real-time, predictive security posture and defined response strategy. Any type of attack can carry significant risk to people, assets, passenger traffic and reputation. Traditional security risks in the airport ecosystem, such as theft, violence, terrorism and insider threats, continue to evolve, while overarching cyberattacks targeting physical security systems have also become more prevalent. Complex risks call for more sophisticated and coordinated security strategies that leverage intelligence-based security solutions.

In mission-critical environments such as airports, security teams need immediate access to relevant and contextualized information in order to enhance risk management and improve awareness. Intellicene solutions provide a platform that integrates the existing controls of a security operation into a single view, assimilates analytical data and provides critical insights to empower personnel to manage and respond to situations efficiently and effectively.

### Project Details



platform  
monitoring  
**2,300**  
DEVICES



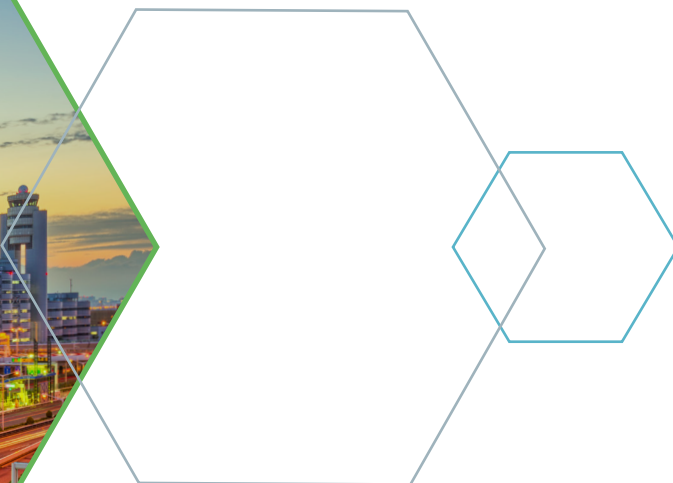
third-party  
integrations  
**10**  
SYSTEMS



airport  
facility  
**6,000**  
ACRES



annual  
passengers  
**1.2M+**  
PEOPLE



## The User



**A busy public airport in the United States with facilities spanning 6,000 acres and serving more than 1.2 million passengers.**

In a busy public airport in the Southeastern U.S., security leaders have deployed Symphia Control to create a single enterprise-wide view across its various systems and technologies to improve response times, lower operational costs, and increase operational efficiencies. The airport currently accounts for more than 2,300 devices monitored through the platform and has incorporated 10 third-party integrations.

## The Challenge



**How to maximize uptime and efficiency across a sprawling and complex network while protecting people, property and business continuity.**

The Symphia technology transforms the standard Security Operations Center (SOC) to an intelligent SOC (ISOC), which is used to monitor, manage and control all functions of the airport, which include; flight operations, dispatch, maintenance and cargo control, operational activities, perimeter intrusion detection, mass notification and paging, baggage claim operations, passenger control, and more.

The facility also installed Symphia NowForce, an emergency response and dispatch solution that unifies command center technologies and fuses critical data from emergency calls and on-scene responder activity to pinpoint response and enhance situational awareness.

## The Solution



**Unified command center technologies that fuse critical data for centralized monitoring, investigation, analytics, alarm management and dispatch to streamline response and enhance situational awareness.**

With these solutions, this expanding airport achieves centralized incident management and a computer-aided dispatch solution for security and maintenance personnel while realizing a high level of business continuity and safety.

## The Outcome



**A centralized, scalable, enterprise-wide view across various systems and technologies to manage, process and contextualize data within a unified, single pane of glass.**

“In the last several years, we have experienced significant growth, and with this evolution comes increased risk and management challenges,” the airport’s security leader commented.

“We evaluated a host of solutions to help us scale as our operational and security requirements expand over time and the solutions selected will help us stay one step ahead of the game by allowing us to be more proactive.”



# The Symphia Advantage

**A unified, intelligent security operations center (ISOC) can process, analyze and contextualize large amounts of information and subsystem metadata to identify patterns, predict threats and mitigate risk.**

The deployment of intelligent security solutions in airport environments helps streamline all aspects of security management while enabling data analysis to ensure day-to-day airport operations run smoothly. In the end, these facilities become more prepared to deal with incidents proactively while providing a positive experience for travelers. As airports look to draw more passenger traffic and expand in scale, selecting security solutions powered by sophisticated intelligence and analytics helps protect what matters most: people, property and the continuity of operations.

**Learn how Intellicene can help maximize your security operation.**

Contact us by email at [insidesales@intellicene.com](mailto:insidesales@intellicene.com) or call +1 866-747-6246.



**Schedule an Online Demo Today**

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#### About Intellicene

Intellicene is a global leader in security analytics software that empowers governments and enterprises. Our open software fuses, analyzes and visualizes disparate data sets at scale to help security organizations find the needles in the haystacks. Over 1,000 government and enterprise customers in more than 100 countries rely on Intellicene's solutions to accelerate security investigations and connect the dots to successfully identify, neutralize, and prevent threats to national security, business continuity and cyber security.

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