SYMPHIA
USE CASE
CORRECTIONAL
FACILITY

INTELLICENE
SECURITY. EVOLVED.

Symphia Correctional Facility Solutions: Security, Safety and Efficiency

The necessity for comprehensive security solutions at correctional facilities cannot be overstated. From containing inmates within the building, to monitoring behavior throughout the cells and common areas, to ensuring staff safety, security is truly mission-critical in places of incarceration. Security concerns facing prisons, such as violence, contraband, personal safety and overpopulation, can be a challenge for security personnel to properly mitigate risk.

These environments must therefore deploy modern and intelligent technology solutions in a reliable and cohesive platform that enables operators to keep prisoners and employees safe. Security teams must be able to identify vulnerabilities and potential threats based on contextualized information derived from multiple data points and sensors in order to determine the most appropriate and immediate response, strong partnerships, and technology deployments.

Project Details

facility type
SUPERMAX
PRISON

constant surveillance
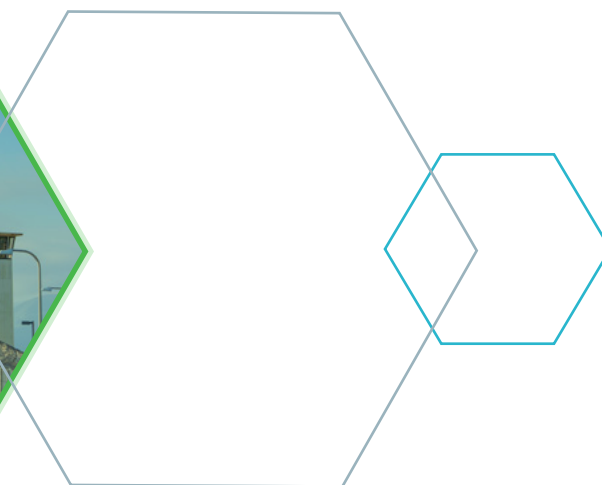**3,000+**
INMATES

hi-def cameras
1,100+
INSTALLED

intellicene client
20+
YEARS

The User

A super-maximum-security prison ("Supermax") in the United States that houses several thousand prisoners designated for violent or disruptive inmates.

A super-maximum-security prison ("Supermax") in the United States is extremely familiar with the need for effective security solutions. The facility houses several thousand prisoners kept under constant surveillance and is designated for violent or disruptive inmates who are typically kept in 23-hour lockdown isolation.

The prison's 20-year relationship with Intellicene began with the implementation of digital recorders and DVRs. Leading officials felt the need to optimize and modernize their security solutions and upgrade their equipment to better contend with the growing demand for advanced strategies. The upgrade included Symphia™ VMS, more than 1,100 IP cameras, and the continuation of a dedicated professional services and support program.

The Challenge

How to ensure the safety of inmates, staff and visitors within an inherently dangerous environment.

The correctional facility maximized its security operations through a unified control center that simplified complex video management responsibilities and delivered optimized performance that can be scaled, sorted and contextualized quickly and effectively. Powerful, high-resolution surveillance can be accessed and viewed anywhere and provide actionable insights to security team members.

Symphia VMS allows the prison to integrate security functionalities into a single, configurable user interface for optimal ease-of-use and operator efficiency. The solution also features integrated IP device configuration and management, automated system health monitoring, interactive facility maps, and more.

The Solution

Sophisticated, unified technology that helps enhance situational awareness, anticipate, identify and respond to threats, and perform fast, insightful investigations of security incidents.

Symphia solutions, powered by predictive intelligence, help make video security more manageable, reliable, and cost-effective for the prison, helping the facility achieve its overall safety and business objectives.

No matter the type of prison or number of inmates, security will always be top-of-mind for correctional institutions. The dangerous nature of mass incarceration and various risk factors associated with prisons make these organizations intently focused on protecting inmates, employees and visitors.

The Outcome

Unified security solutions, powered by predictive intelligence, provide holistic situational awareness, enhances operations, and improves the safety of inmates, staff and visitors.

The use of intelligent technology solutions in correctional facilities enables security operators to achieve greater situational awareness, which helps to establish a proactive approach to safety incidents and the ability to perform fast, insightful investigations.

The Symphia Advantage

Intellicene's sophisticated and scalable solutions, in tandem with Intellicene Professional Services, can help corrections facilities ensure the safety and security of a prison population, perform efficient investigations and meet compliance requirements.

Symphia solutions are built on an open and flexible architecture and are designed to seamlessly integrate with other technology. This allows clients to maximize their investments while enhancing their installation. We assume that our clients' security needs will change and evolve as their organizations grow and expand.

The Supermax prison can leverage the Symphia advanced solutions and services to ensure the highest level of safety while adhering to compliance regulations and simplifying forensic investigations and reporting requirements.

Learn how Intellicene can help maximize your security operation.
Contact us by email at insidesales@intellicene.com or call +1 866-747-6246.

Schedule an Online Demo Today

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