



SYMPHIA
Use Case

SAFE CITY



INTELLICENE
SECURITY // EVOLVED

Symphia Safe City Solutions: Security, Safety and Efficiency

Safe City initiatives promote an efficient, proactive security posture to enhance public safety and enable increased collaboration between city officials, security leaders, law enforcement and first responders. The many risks that cities face – such as crime, vandalism, violence, natural disasters, civil disorder, transportation incidents and even cyber-attacks – can cause significant damage to people and property within seconds. An integrated security solution that is powered by intelligence can optimize citizen safety and protect business operations.

A key element for a successful Safe City is a collaborative monitoring and response effort. Multiple agencies can share up-to-the-minute information, security teams are properly prepared and dispatched, and vital infrastructure remains secure and operational. When implemented correctly, overall crime decreases, disaster relief efforts are expedited, threats are swiftly identified and mitigated, transportation improves, and streets becomes easier and safer to navigate.

Safe City initiatives are significant undertakings, as the technological complexity of unifying multiple systems requires extensive planning and implementation. Data indicates that investment in the global Safe City market will reach nearly \$30 billion* by 2022, the majority of which is comprised of intelligent technology solutions, such as video surveillance, video storage, video analytics, and command and control room systems.

Project Details



metro
population
24M+
PEOPLE



strategic
surveillance
3,904+
LOCATIONS



security
operators
190+
USERS



hi-def
cameras
12,000+
INSTALLED



The User



A bustling metropolis in the Asia Pacific region with a population of 24+ million.

A large metropolis with a population of 24+ million committed to achieving Safe City status, integrating and unifying their security and intelligence technology to safeguard citizens and deter crime. City officials turned to our Symphia™ Safe City solution, which spans two data centers, two command centers, hundreds of servers, thousands of cameras, and a robust array of surveillance and analytics technology.

The Challenge



How to integrate a sprawling and complex network of security systems and intelligence technology to safeguard citizens, deter crime and ensure business continuity.

Symphia Control unifies a wide range of new and existing sensors and systems into an easily accessed, centralized environment. The solution correlates and contextualizes data from numerous sources, providing immediate actionable intelligence. Security teams can set pre-determined standard operating procedures (SOPs) to streamline performance, increase efficiency and reduce response time.

The Symphia solution helps maximize analysis, post-event investigation, evidence gathering and incident reconstruction. Reports and dashboards enable proactive planning and coordination of efforts across agencies – critical in a large city where multiple stakeholders seek immediate access to data in an emergency.

The Solution



A centralized, unified and fully integrated intelligent security operations center (ISOC) that instantly contextualizes data from a multi-layered security infrastructure.

The city installed more than 12,000 high-definition cameras, strategically placed across 3,904 locations. The cameras integrate with Symphia VMS, which serves as the video management platform. Video feeds are accessible 24-hours a day, 7-days a week, and displayed across 60 LED screens. The cameras can be managed remotely to change direction and zoom in and out as needed. Operators can dispatch the appropriate personnel for rapid response to incidents and emergencies.

The Outcome



An easily accessed, centralized platform that correlates and contextualizes data from numerous sources and systems, providing immediate, Actionable Intelligence® to stakeholders across the enterprise.

The Symphia Safe City solution transforms the traditional, siloed security operations center (SOC) into a centralized, unified and fully integrated intelligent security operations center (ISOC). This holistic, multi-layered security infrastructure integrates video and intelligent systems and sensors, including a transportation and criminal database, facial recognition, gunshot detection, license plate recognition and GPS system.



The Symphia Advantage

A unified, intelligent security operations center (ISOC) that can process, analyze and contextualize large amounts of information and subsystem metadata to identify patterns, predict threats and mitigate risk.

City officials relied on Intellicene's deep industry experience and successful track record with large-scale, global projects. Intellicene draws on more than 25 years in security and intelligence and is home to some of the most experienced personnel in the industry. Each deployment is meticulously executed, and Intellicene is committed to our clients' success today and into the future.

Symphia's flexible, open architecture is designed to scale and seamlessly integrate with other systems. Our comprehensive solutions are powered by sophisticated intelligence and predictive analytics, helping to improve situational awareness, streamline data collection and evaluation, and deploy an accurate and timely response. The result is an exceptional security operation that is unified, integrated, proactive and driven by intelligence.

Learn how Intellicene can help maximize your security operation.

Contact us by email at insidesales@intellicene.com
or call +1 866-747-6246.



Schedule an Online Demo Today

[Intellicene.com](https://www.intellicene.com)

insidesales@intellicene.com

+1 888-747-6246



INTELLICENE
SECURITY // EVOLVED

About Intellicene

Intellicene is a global leader in security analytics software that empowers governments and enterprises. Our open software fuses, analyzes and visualizes disparate data sets at scale to help security organizations find the needles in the haystacks. Over 1,000 government and enterprise customers in more than 100 countries rely on Intellicene's solutions to accelerate security investigations and connect the dots to successfully identify, neutralize, and prevent threats to national security, business continuity and cyber security.

Use of these products or certain features may be subject to applicable legal regulation. The user should familiarize itself with any applicable restrictions before use.

Unauthorized use, duplication, or modification of this document in whole or in part without the written consent of Intellicene Software Ltd. is strictly prohibited. By providing this document, Intellicene Software Ltd. is not making any representations regarding the correctness or completeness of its contents and reserves the right to alter this document at any time without notice. Features listed in this document are subject to change. Contact your Intellicene representative for current product features and specifications. All marks referenced herein with the ® or TM symbol are registered trademarks or trademarks of Intellicene Software Ltd. or its subsidiaries. All rights reserved. All other marks are trademarks of their respective owners. © 2023 Intellicene Software Ltd. All rights reserved worldwide. INTEL0053.230424